**Missouri Consolidated Health Care Plan**
**Responses to Vendor Questions**
**2019 Banking and Investment Services RFP**
**April 26, 2018**

**This response is provided by MCHCP to an additional question received from a potential bidder for the 2019 Banking and Investment Services RFP. Additionally, in Question 2 below, MCHCP has provided additional clarification related to Question 11 in the Scope of Work section of the Q&A document posted Apr. 24 and updated on Apr. 25.**

| | General | Response |
|---|---|---|
| 1 | Since MCHCP added Merchant Services to the bid, would an organization be automatically disqualified is they didn't bid on the Merchant Services piece? | The contractor is expected to provide all services in the scope of work. |
| 2 | Section B2.4.2 states “Contractor must provide same-day ACH capabilities and accept e-mail to confirm ACH file totals.” Is this currently how MCHCP is handling their ACH file total confirmations? Is MCHCP flexible on the method on which to confirm ACH totals? | MCHCP does receive a system generated email and an additional notification via online system of the ACH transmission. As confirmation related to how MCHCP is currently handling its ACH file total confirmations, MCHCP does send the bank an email to confirm ACH file totals. This is another added layer of security to ensure that the totals between the files and what MCHCP expects to originate match. Central Bank then compares before processing the file before making the required offsetting entries. Bidders may offer an alternative approach for consideration. |